

Quanteon LLC Limited Warranty
FAST16 mkII Electrochemistry Recording System

QUANTEON warrants equipment manufactured or sold by the company to be free of defects in material and workmanship for a period of 1 year from the date of shipment, except as provided hereinafter. This assumes normal usage under commonly accepted operating parameters and excludes consumable products.

QUANTEON warrants all electronic accessories (Headstages, RatHats, etc.) manufactured or sold by the company to be free of defects in material and workmanship for a period of 90 days from the date of shipment, except as provided hereinafter. This assumes normal usage under commonly accepted operating parameters and excludes consumable products.

QUANTEON agrees to either repair or replace, at its sole option and free of part charges to the Buyer, any parts of such instrumentation which, under proper and normal conditions of use, prove to be defective within 90 days from the date of shipment. This warranty and remedy are given expressly and in lieu of all other warranties, expressed or implied, of merchantability or fitness for a particular purpose and constitutes the only warranty made by QUANTEON.

QUANTEON neither assumes nor authorizes any person to assume for it any other liability in connection with the sale, installation, service or use of its instrumentation. QUANTEON shall have no liability whatsoever for special, consequential, or punitive damages of any kind from any cause arising out of the sale, installation, service or use of its instrumentation.

All products manufactured by QUANTEON are tested and inspected prior to shipment. Upon prompt notification by the Buyer, QUANTEON will correct any defect in warranted equipment of its manufacture either (at our option) by return of the item to Quanteon, or shipment of a repaired or replacement part. QUANTEON will not be obliged, however, to replace or repair any piece of equipment which has been abused, improperly installed, altered, damaged, or repaired by others. Defects in equipment do not include decomposition, wear, or electrical surges and outages, or damage by chemical action or corrosion, or damage incurred during shipment.

Limited Obligations Covered by this Warranty

1. In the case of instruments not of QUANTEON manufacture, the original manufacturer's warranty applies.
2. Shipping charges under warranty are covered only in one direction. The Buyer is responsible for shipping charges to Quanteon, if return of the part is required.
3. This warranty does not cover damage to computers and other non-Quanteon supplied equipment due to improper installation by the Buyer.
4. Microelectrodes are warranted to arrive in good working order (i.e. tip diameter and length), but are not guaranteed for performance. Once used they cannot be returned.

5. Expendable items including but not limited to: reference electrodes, chemical standards, prepared solutions, lights, fuses, glass items, are excluded from warranty.
6. Failure by the customer to perform normal and reasonable maintenance on instruments will void warranty claims.
7. If the original invoice for the instrument is issued to a company which is not the company of the end user, and not an authorized QUANTEON distributor, then all requests for warranty must be processed through the company which sold the product to the end user, and not through QUANTEON or its distributors.

Quanteon reserves the right to change any specifications without notice.